



SERVICE DESCRIPTIONS AND PRICES

1. Calling services:

1.1. Offered service packages

Subscription fee			Free:
Office+ Mobile			*Installation *Call details *Invoice details *Telephone numbers *Ring groups *Voice mail *Mobile integration *Web administration *Skype integration - "Skype Connect" *Desk phone integration *Call transfer
3 users	Euro 15.00	3 public telephones 3 internal short numbers	
5 users	Euro 23.00	5 public telephones 5 internal short numbers	
10 users	Euro 40.00	10 public telephones 10 internal short numbers	
25 users	Euro 80.00	25 public telephones 25 internal short numbers	
Options:	Euro 15.00	Conference call number for 10 persons	Conference installation
	Euro 1.50	Call recording and storage for 1 user/month	
	Euro 7.00	Interactive Voice Response Menus (IVR)	
SIP Connection	0.00 Euro		*Installation *Call details *Invoice details
Managed Business	By agreement		_____

1.2. Latvia call rates

No.	Description	Fee for connection			Fee for every minute of communication length*		
		EUR/pc.	VAT 21%	Total	EUR/min	VAT 21%	Total
1.2.1.	Call to Latvian public fixed telecommunication networks:	0.0000	0.0000	0.0000	0.0248	0.0052	0.03
1.2.2.	Call to Latvian mobile telecommunication networks	0.0000	0.0000	0.0000	0.0744	0.0156	0.09
1.2.3.	Free call (802110x; 800xxxxx; 805xxxxx; 808xxxxx)	Free of charge					

1.3. International call rates

No.	Description	Fee for connection			Fee for every minute of communication length*			
		EUR/pc.	VAT 21%	Total	EUR/min	VAT 21%	Total	
1.3.1.	Call to international telecommunication networks	Country zones**						
		1st zone - "3 cents"	0.0000	0.0000	0.0000	0.0248	0.0052	0.03
		2nd zone "9 cents"	0.0000	0.0000	0.0000	0.0744	0.0156	0.09
		3rd zone "15 cents"	0.0000	0.0000	0.0000	0.1240	0.0260	0.15
		4th zone "17 cents"	0.0000	0.0000	0.0000	0.1405	0.0295	0.17
		5th zone "26 cents"	0.0000	0.0000	0.0000	0.2149	0.0451	0.26

* The start of the conversation is charged for a minimum period of 30 seconds. Every communication exceeding 30 seconds is charged in 1 second increments.

** See the rate zone breakdown by countries in Clause 2 below.

2. Rate zone breakdown by countries

No	Country zone	Name of country
2.1.	1 st zone "3 cents"	EU Fixed (except Malta): Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia , Lithuania, Luxembourg, Netherlands, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, United Kingdom, World Fixed: Andorra, Argentina, Australia, Bahamas, Brazil, Brunei Darussalam, Canada, Chile, China, Croatia, Guadeloupe, Guam, Hong Kong, Iceland, Israel, Japan, Jordan, Malaysia, Martinique, Monaco, New Zealand, Northern Mariana Islands, Norway, Panama, Peru, Puerto Rico, Russian Federation, San Marino, Singapore, South Korea, Switzerland, Taiwan, Thailand, Turkey, United States, US Virgin Islands, Venezuela. World Mobile: China, Singapore, United States.
2.2.	2 nd zone "9 cents"	World Fixed: Albania, Algeria, American Samoa, Armenia, Bahrain, Bermuda, Bolivia, Botswana, Burundi, Cayman Islands, Colombia, Costa Rica, French Guiana, Gabon, Georgia, Ghana, Gibraltar, India, Indonesia, Iran, Iraq, Kuwait, Laos, Liechtenstein, Macao, Malawi, Mexico, Rica, French Guiana, Gabon, Georgia, Ghana, Gibraltar, India, Indonesia, Iran, Iraq, Kuwait, Laos, Liechtenstein, Macao, Malawi, Mexico, Namibia, Pakistan, Reunion, Serbia and Montenegro, South Africa, Swaziland, Tajikistan, Uruguay, Uzbekistan, Viet Nam, Zambia, Zimbabwe. EU Mobile: Belgium, Estonia, France, Latvia, Lithuania, Portugal, Sweden. World Mobile: American Samoa, Argentina, Bahamas, Bahrain, Bermuda, Brunei Darussalam, Costa Rica, Gabon, Hong Kong, India, Iran, Israel, Kuwait, Laos, Macao, Malaysia, Malawi, Pakistan, Puerto Rico, Russian Federation, San Marino, South Korea, Taiwan, Tajikistan, Thailand, Uzbekistan, Viet Nam.
2.3.	3 rd zone "15 cents"	World Fixed: Angola, Anguilla, Antigua and Barbuda, Aruba, Azerbaijan, Bangladesh, Benin, Bhutan, British Virgin Islands, Cambodia, Cameroon, Central African Republic, Chad, Congo, Dominica, Dominican Republic, Ecuador, El Salvador, Faeroes Islands, Guatemala, Kazakhstan, Kenya, Kyrgyzstan, Lebanon, Macedonia, Mayotte, Maldives, Malta, Moldova, Mongolia, Montenegro, Montserrat, Mozambique, Netherlands Antilles, Niger, Nigeria, Paraguay, Philippines, Rwanda, Saudi Arabia, Seychelles, Sierra Leone, Sri Lanka, St Kitts and Nevis, Sudan, Tanzania, Togo, Trinidad and Tobago, Turkmenistan, Turks and Caicos, Uganda, Ukraine. EU Mobile: Austria, Denmark, Finland, Germany, Greece, Hungary, Italy, Malta, Spain. World Mobile: Antigua and Barbuda, Australia, Bangladesh, Benin, Bolivia, British Virgin Islands, Burundi, Cambodia, Central African Republic, Chad, Colombia, Congo, Dominican Republic, Egypt, El Salvador, Faeroes Islands, Georgia, Guatemala, Indonesia, Japan, Jordan, Kazakhstan, Kyrgyzstan, Montserrat, Netherlands Antilles, Nigeria, Panama, Paraguay, Rwanda, Seychelles, Sri Lanka, Sudan, Tanzania, Trinidad and Tobago, Turkmenistan, Uganda, Ukraine.
2.4.	4 th zone "17 cents"	World Fixed: Belarus, Belize, Bosnia-Herzegovina, Burkina Faso, Egypt, Grenada, Honduras, Ivory Coast, Yemen, Madagascar, Mali, Mauritius, Morocco, Nepal, Nicaragua, Senegal, Syrian Arab Republic, St Lucia, Tonga, Tunisia. EU Mobile: Czech Republic, Cyprus, Ireland, Netherlands, Poland, United Kingdom. World Mobile: Algeria, Anguilla, Armenia, Azerbaijan, Bhutan, Botswana, Cayman Islands, Cameroon, Chile, Ghana, Grenada, Guinea, Honduras, Iraq, Yemen, Kenya, Mauritius, Mongolia, Montenegro, Mozambique, Niger, Norway, Oman, Philippines, Sierra Leone, South Africa, Swaziland Togo, Tonga, Turkey, Turks and Caicos, Venezuela, Zambia.
2.5.	5 th zone "26 cents"	World Fixed: Afghanistan, Barbados, Cape Verde, Congo Democratic Republic, Equatorial Guinea, Ethiopia, Fiji, French Polynesia, Gambia, Guinea, Guyana, Haiti, Jamaica, Lesotho, Liberia, Libya, Mauritania, Micronesia, New Caledonia, Oman, Palau, Palestinian Territory, Qatar, St Pierre and Miquelon, St Vincent and the Grenadines, United Arab Emirates. EU Mobile: Bulgaria, Luxembourg. World Mobile: Afghanistan, Albania, Andorra, Angola, Aruba, Barbados, Belarus, Belize, Bosnia-Herzegovina, Brazil, Burkina Faso, Congo Democratic Republic, Croatia, Dominica, Ecuador, Equatorial Guinea, Ethiopia, Fiji, French Guiana, French Polynesia, Gambia, Gibraltar, Guadeloupe, Guyana, Haiti, Iceland, Ivory Coast, Jamaica, Lebanon, Lesotho, Liberia, Libya, Liechtenstein, Macedonia, Madagascar, Maldives, Mali, Marshall Islands, Martinique, Mauritania, Mexico, Moldova, Monaco, Morocco, Namibia, Nepal, New Caledonia, New Zealand, Nicaragua, Palau, Palestinian Territory, Peru, Qatar, Reunion, Romania, Saudi Arabia, Senegal, Serbia and Montenegro, Syrian Arab Republic, Slovak Republic, Slovenia, St Kitts and Nevis, St Lucia, St Pierre and Miquelon.

Note: All quotations are given with VAT included

3. Value - added services

3.1. Extra services

No.	Service	Price	Note
3.1.1.	Technical works	50.00 Euro/h	
3.1.2.	Establishment of the Subscriber's internal data transmission or telephone lines:		
3.1.1.1.	Performance	3.00 Euro/meter	Per running meter of the subscriber's line
3.1.1.2.	Materials (cables, cable ducts, sockets etc.)		After the mutually co-ordinated estimate

Note: All quotations are given with VAT included.